

# **HELP ME GROW** UTAH

## **Grievance Policy**

If you believe you have been discriminated against or if you disagree with the action, person, service or decision of Help Me Grow Utah, you have the right to express this grievance and request action. Help Me Grow will respond in relation to your request, typically offering to coordinate correspondence with program administration or terminate services/contact. You may request to talk to program administration by calling (801) 691-5322 or by emailing the program manager, whose email can be found on our contact page. If you request to meet with administration, every effort will be made to remedy your disagreement or to explain the agency policy pertaining to your dispute to your satisfaction.

If you are not satisfied with the results your meeting, you have the right to appeal to the United Way of Utah County President CEO and/or a representative of the Board of Directors. Your appeal must be made within 2 weeks (14 days) of the original meeting with program administration. All efforts will be made to address your disagreement and take proper action.